

K310a

## Sony Ericsson

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#### Sony Ericsson

GSM 850/1800/1900

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Please note: Some of the services in this user guide are not supported by all networks. This also applies to the GSM International Emergency Number 112.

Please contact your network operator or service provider if you are in doubt whether you can use a particular service or not.

Please read the *Guidelines for safe and efficient use* and the *Limited warranty* chapters before you use your mobile phone.

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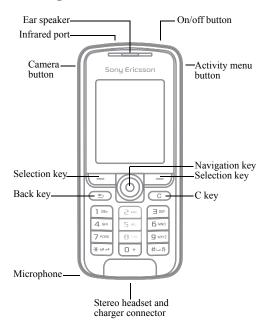
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## **Getting to Know Your Phone**



#### **Menu Overview**

#### Alarms

One-Time Alarm Recurrent Alarm Alarm Signal

#### Internet Services\* MEntertainment

Entertainment
Online Services\*
PlayNow™\*
Modio Player

PlayNow™\* Media Player Games PhotoDJ™ Record Sound

Camera

**Pictures** 

#### Camera

#### Messaging

Write New Inbox
My Friends\*
Email
Call Voicemail
Drafts
Outbox

Sent Messages Saved Messages Templates Settings

## Organizer

File Manager Calendar Tasks Notes Calculator Synchronization Timer

Timer Stopwatch Code Memo

## Contacts\*\*

Options Speed Dial My Business Card Groups\*\* SIM Contacts\*\* Special Numbers Advanced New Contact Settings

General Sounds & Alerts Display Calls Connectivity

<sup>\*</sup> Some menus are operator-, network- and subscription-dependent.

<sup>\*\*</sup> The menu depends on which contacts are selected as default.

#### Status Bar Icons Icon Description Tells you the strength of the GSM network signal. -41 -11 GPRS is within range and can be used. Tells you the status of the battery. 4 Tells you the status of the battery charging. You have missed an incoming call. Call and messaging function alerts are off, 3 alarm is still on You have received a text message. You have received an email message. You have received a picture message.

The infrared port is turned on.

þ:

## **User Guide Symbols**

The following instruction symbols appear in this user guide:

- ➡ See also page ...
- Use the navigation key to scroll and select **▶** 12 Navigating the Menus.





This symbol indicates that a service or function is network- or subscription-dependent. Because of this, all menus may not be available in your phone. Consult your service provider for more information.

## Assembling Your Phone

Insert the SIM card and attach the battery to use your phone.

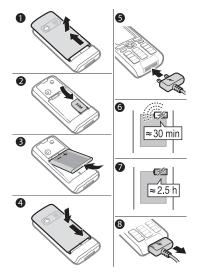
#### SIM card

When you register as a subscriber with a service provider, you get a SIM (Subscriber Identity Module) card. The SIM card contains a computer chip that keeps track of your phone number, the services included in your subscription, and your contacts information, among other things.



Save contacts on your SIM card before you remove it from another phone. Contacts may have been saved in the phone memory > 20 Contacts.

#### To insert the SIM card and charge the battery



- Slide the cover open and lift it off.
- Insert the SIM card. Make sure the SIM card is placed under the silvery holders.
- 3 Place the battery in the phone with the label side up and the connectors facing each other.

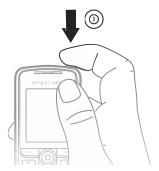
- 4 Place the cover on the phone and slide it into place.
- 5 Connect the charger to the phone. The symbol on the charger plug must face upwards.
- 6 It may take 30 minutes for the battery icon to appear.
- Wait approximately 2.5 hours or until the battery icon indicates that the battery is fully charged. For an indication of charging, press to activate the screen.
- 8 Remove the charger by pulling it out.
- Some functions use more battery power than others and may cause a need for more frequent re-charging. However, talk-time or standby time may become noticeably shorter due to wear and you may have to replace your battery. Only use approved batteries from Sony Ericsson 67 Battery.

#### PIN

You may need a PIN (Personal Identification Number) from your service provider to activate the services in your phone. Each PIN digit appears as \*, unless it starts with emergency number digits, for example, 112 or 911. This is so that you can see and call an emergency number without entering a PIN

- → 19 Emergency calls. Press © to correct mistakes.
- If you enter the wrong PIN three times in a row, the SIM card is blocked \$\infty\$ 54 SIM card lock.

#### To turn the phone on and off



- Press and hold to turn on or off.
- 2 Enter your SIM card PIN, if you have one.
- 3 At first startup, select the language for phone menus.
- 4 Select Yes if you want the setup wizard to help you
- 5 with instructions and tips or No. The setup wizard is also available in the menu system ▶ Settings ▶ General ▶ Setup Wizard.

#### To make and receive calls

Enter an area code and phone number ► Call to make the call. ► End Call to end the call. When the phone rings ► Answer to answer the call.

## **Navigating the Menus**

The main menus are shown as icons. Some submenus include tabs that appear on the screen.



- Press ②, ③, ⑤ or ② to move through menus and tabs.
- Press to go back one level in the menus or to end a function or application.
- Press and hold (5) to return to standby.
- Press 
   to select the options shown immediately above these keys on the screen.
- Press © to delete items.
- ▶ More to enter a list of options.
- Info to get help on selected features.

#### Shortcuts

From standby, you can use ①, ②, ①, ② to go directly to a function.

## To create a standby shortcut

- 1 If, for example, 
   has no predefined shortcut ► Yes.
- 2 Scroll to a function to create a shortcut to ▶ Shortcut.

#### To edit a standby shortcut

- 1 ► Settings ➤ General ➤ Shortcuts and select an existing shortcut you want to edit ➤ Edit.
- 2 Scroll to and select a function ➤ Shortcut.

## **Activity Menu**

Open the activity menu to view and handle new events, access bookmarks and shortcuts

## To open and close the activity menu

Press (3). Use (6) or (6) to scroll between tabs.

#### **Activity menu tabs**

- New Events missed calls and messages.
- My Shortcuts applications that are running in the background and your shortcuts. You can add, delete and change the order of shortcuts.
- Bookmarks vour Internet bookmarks.
- If you want new events to appear as pop-up text instead
  of in the activity menu ▶ Settings ▶ General ▶ New Events
  ▶ Popup.

#### Shut Down Menu

Shut down the phone, lock keys, turn on silent mode or activate a profile. For more information about profiles \$\infty\$ 51 Profiles.

## To open and close the shut down menu

Press ① and select an option from the list.

## File Manager

Files such as pictures, videos, sounds, themes, games and applications are saved in folders in the phone memory.

## To manage files and folders

- 1 ▶ Organizer ▶ File Manager and select a folder.
- 2 Scroll to a file ➤ More ➤ Manage Files and choose an option.
- 3 Select a folder or ▶ New Folder and name the folder ▶ OK.

#### To select several files

- 1 ► Organizer ► File Manager and select a file ► More ► Mark, select Mark Several or Mark All.
- 2 Scroll and select more files by pressing Mark or Unmark.

#### To check memory status

▶ Organizer ▶ File Manager ▶ More ▶ Memory Status.

#### File information

View file information by highlighting a file ▶ More ▶ Information. Copyright-protected files cannot be copied or sent.

#### **Synchronizing items**

For more information **→** 45 Synchronizing.

#### Languages

Select the language for menus and when writing text.

#### To change the phone language

- ▶ Settings ▶ General ▶ Language ▶ Phone Language, select a language.
- · From standby, press:
  - 1 0000 for English or
  - 8888 for Automatic language (SIM-dependant).

## To select writing languages

- 1 ► Settings ► General ► Language ► Writing Language.
- Scroll and select languages by pressing Mark or Unmark.
   Save to exit the menu.

## **Entering Letters and Characters**

## To enter letters using multitap text input

- Press 2 9 until the desired character appears.
- To shift between capitals and lower-case letters, press (\*\*all\*\*).
   To enter numbers, press and hold (\*\*) (\*\*9\*).
- To add a space, press (#=3).
- For the most common punctuation marks, press ①.
- To enter the + sign, press •.
- To change input method, press and hold \*\*.

#### T9™ Text Input

The T9<sup>TM</sup> Text Input method uses a built-in dictionary to recognize the most commonly used word for each sequence of key presses. This way, you press each key only once, even if the letter you want is not the first letter on the key.

## To enter letters using T9™ Text Input

- 1 ► Messaging ► Write New ► Text Message.
- 2 For example, if you want to write the word "Jane", press 5, 2, 5, 3.
- 3 If the word shown is the one you want, press (#==) to accept and add a space. To accept a word without adding a space, press (\*). If the word shown is not the one you want, press (\*) or (\*) repeatedly to view alternative words. Accept a word and add a space by pressing (#==).
- 4 Continue writing your message. To enter a period or other punctuation marks, press and then or repeatedly. Accept and add a space by pressing repeatedly.

# To add words to the T9™ Text Input dictionary

- 1 While entering letters ► More ► Spell Word.
- 2 Edit the word by using multitap input. Press ô and to navigate between letters. To delete a character, press ... To delete an entire word, press and hold ...
- 3 When you have edited the word ▶ Insert. The word is added to the T9<sup>TM</sup> Text Input dictionary. Next time you enter this word using T9<sup>TM</sup> Text Input, it will appear as one of the alternative words.

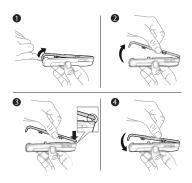
## **Options when entering letters**

▶ More to view options when entering letters.

Changing Style-Up™ Covers

Some kits may include additional Style-Up<sup>TM</sup> covers. Follow these instructions to change covers.

#### To change the front cover



- Insert your thumbnail into the groove on the bottom of the phone.
- **2** Gently lift the front cover away from the phone.
- 3 Align the cover with the top of the phone as shown.
- Snap the cover into place by gently pushing down until it is lying flat.

#### To change the battery cover

⇒ 9 To insert the SIM card and charge the battery.

## Calling

#### Making and receiving calls

Turn on the phone and make sure that you are within range of a network to make and receive calls 11 To turn the phone on and off. If your subscription includes the Caller ID service and the caller's number is identified, the number is displayed. If the number is saved in Contacts, the name, number, and picture (if defined) are displayed. If the number is a restricted number, Withheld is displayed.

#### To make a call

Enter a phone number (with international country code and area code, if applicable) ► Call to make the call. ► End Call to end the call

#### To redial a number

If the connection failed, Retry? is displayed ▶ Yes.

Do not hold the phone to your ear while waiting. When a call connects, the phone gives a loud signal.

## To answer or reject a call

Answer to answer a call. ► Busy to reject a call.

## To change the ear speaker volume

During a call, press (6) or (6) to increase or decrease the volume

## To select more options during a call

Press (a) and select an option.

## To turn off the microphone

Press and hold ©. To resume, press and hold © again.

## To use the loudspeaker during a voice call

More ► Turn On Speaker or ► Turn Off Speaker.

#### Missed calls

When you have missed a call, it appears in the activity menu if New Events is set to Activity Menu. ▶ Call to call the missed number

If New Events is set to Popup, Missed calls: appears. ➤ Yes to view the missed calls in the call list or ➤ No to do it later. To change the Activity Menu settings ➡ 13 Activity Menu.

#### To call a number from the call list

- 1 ► Calls from standby and select a tab.
- 2 Scroll to the name or number you want to call ► Call.

#### To add a call list number to contacts

- 1 Calls from standby and select a tab.
- 2 Scroll to the number you want to add ► More ► Save Number.
- 3 Select New Contact to create a new contact, or an existing contact to add the number to.

#### **Emergency calls**

Your phone supports international emergency numbers, for example, 112 and 911. This means that these numbers can normally be used to make an emergency call in any country, with or without a SIM card inserted, if a GSM network is in range.

In some countries, other emergency numbers may also be promoted. Your service provider may have saved additional local emergency numbers on the SIM card.

## To make an emergency call

Enter, for example, 112 ► Call.

#### To view your local emergency numbers

▶ Contacts ▶ Options ▶ Special Numbers ▶ Emergency Nos.

#### **Contacts**

Choose Phone Contacts for detailed information saved in the phone memory or SIM Contacts for names and numbers on the SIM card.

#### To select default contacts

- 1 ► Contacts ► Options ► Advanced ► Default Contacts.
- 2 Select Phone Contacts or SIM Contacts.

#### To check the memory status

- ► Contacts ► Options ► Advanced ► Memory Status
- The number of entries you can save depends on the amount of memory available in the phone or on the SIM card.

## **Managing contacts**

Save numbers, add pictures, ringtones and personal information.

#### To add a contact

- 1 ► Contacts ► New Contact ► Add.
- 2 Enter the name ► OK.
- 3 ► New Number: ► Add
- 4 Enter the number ► OK.
- 5 For phone contacts only, select a number.
- 6 Scroll between tabs and select fields to enter more information.
- 7 When you have entered the information ► Save.

It is recommended to enter the + sign and country code for all numbers.

#### To add a picture or a ringtone to a contact

- 1 ▶ Contacts and select the contact. ▶ More ▶ Edit Contact.
- Select the relevant tab and then select a Picture or Ringtone
  ► Add. Select a picture or sound and ► Save.

#### To add your own business card

► Contacts ► Options ► My Business Card and enter the information for your business card ► Save.

#### To send your business card

► Contacts ► Options ► My Business Card ► Send My Card

#### To call a phone contact

Contacts scroll to, or enter the first letter of the contact.
Use ô or ô to select a number ► Call.

#### To call a SIM contact

- If SIM Contacts is default ➤ Contacts and select a name and number from the list ➤ Call.
- If Phone Contacts is default ➤ Contacts ➤ Options
   SIM Contacts and select a name and number ➤ Call.

## To copy names and numbers to the SIM card

- 1 ► Contacts ► Options ► Advanced ► Copy to SIM.
- 2 Select Copy All or Copy a Number.
- When copying all contacts from the phone to the SIM card, all existing SIM card information is replaced.

#### To copy SIM contacts to phone contacts

- 1 ► Contacts ► Options ► Advanced ► Copy from SIM.
  - Select Copy All or Copy a Number.

#### To always save to the SIM card

- ► Contacts ► Options ► Advanced ► Auto Save on SIM
- 2 Select On.

#### To send contacts

- To send a selected contact ➤ More ➤ Send Contact and select a transfer method
- To send all contacts ➤ Contacts ➤ Options ➤ Advanced
   Send All Contacts

#### To edit a phone contact

- 1 ► Contacts and select a contact ► More ► Edit Contact.
- 2 Scroll to the relevant tab and edit the information ➤ Save.

## To edit a SIM contact

- 1 If SIM Contacts is default ➤ Contacts. If Phone Contacts is default ➤ Contacts ➤ Options ➤ SIM Contacts.
- 2 Select the name and number you want to edit.
- 3 ► More ► Edit Contact and edit the name and number.

#### To delete contacts

- ▶ Contacts select a contact, press ©.
- ▶ Contacts ▶ Options ▶ Advanced ▶ Delete All Contacts
   ▶ Yes and ▶ Yes. Names and numbers on the SIM card are not deleted.

#### To set the default number for a contact

Select the first phone number to be displayed for a contact 
► Contacts and scroll to a contact ► More ► Default Number.

## **Speed dialing**

Save numbers in positions 1-9 in your phone to access them easily.

## To set or replace speed dialing numbers

- 1 ► Contacts ► Options ► Speed Dial
- 2 Scroll to the position ► Add or ► Replace and select a phone number.

#### To speed dial

From standby, enter a speed dial number 1-9 ▶ Call.

#### Voicemail

If your subscription includes an answering service, callers can leave a voicemail message when you cannot answer a call.

#### To save your voicemail number

Press and hold ① ► Yes enter the number ► OK. You can get the number from your service provider.

#### To call your voicemail service

If you have saved your voicemail number, press and hold 1.

#### To check your voicemail number

▶ Messaging ▶ Settings ▶ Voicemail Number.

## Forwarding Calls

Forward calls, for example, to an answering service.

#### To activate a call forward

- 1 ► Settings ► Calls ► Forward Calls.
  - Select a call type and forward option ► Activate.
- 3 Enter a phone number to forward your calls to, or ▶ Lookup to find a contact ▶ OK

#### To deactivate a call forward

Scroll to the forward option ► Deactivate.

#### To check all forward options

► Settings ► Calls ► Forward Calls ► Check All

## More Than One Call

Handle more than one call simultaneously.

#### **Call waiting service**

You hear a beep if you receive a second call.

#### To activate the call waiting service

Settings ► Calls ► Manage Calls ► Call Waiting ► Activate
 Select

#### To make a second call

- 1 ► More ► Hold to hold the ongoing call.
- 2 Enter the number to call ► Call.

#### Receiving a second call

When you receive a second call, select one of the following options:

- To answer and put the ongoing call on hold ➤ Answer.
- To reject and continue the ongoing call ▶ Busy.
- To answer and end the ongoing call ➤ Replace Active Call.

#### Handling two calls

If you have calls ongoing and on hold, select one of the following options:

- To switch between the two calls ➤ More ➤ Switch.
- To join the two calls ➤ More ➤ Join Calls.
- To connect the two calls ➤ More ➤ Transfer Call.
   You are disconnected from both calls.

- To retrieve the call on hold ► End Call ► Yes.
- To end both calls ▶ End Call ▶ No.
- You cannot answer a third call without ending one of the first two calls or joining them into a conference call.

#### **Conference calls**

Start a conference call by joining an ongoing call and a call on hold

## To join the two calls into a conference call ▶ More ▶ Join Calls

To add a new participant

- 1 ► More ► Hold to put the joined calls on hold.
- 2 ► More ► Add Call and call the next person.
- 3 ► More ► Join Calls.
- 4 Repeat the procedure to include up to five participants.

#### To release a participant

More ► Release Party and select the participant.

#### To have a private conversation

- 1 ► More ► Talk to and select a participant.
- 2 ► More ► Join Calls to resume the conference call.

## Two voice lines

Make separate calls with different phone numbers if your subscription supports alternate line service.

#### To select a line

Settings ► Calls and select line 1 or 2.

## To change the name of a line

➤ Settings ➤ Display ➤ Edit Line Names and select the line to edit.

## **Additional Calling Functions**

#### Tone signals

Use telephone banking services or control an answering machine by sending tone signals during a call.

- To send the tones, press □+ □, (\*a/Am) or (#-\$).
- To clear the screen after a call has ended, press ©.

#### **Notepad**

Write down a phone number during a call. When you end the call, the number remains on the screen to call or save in your contacts

#### Showing or hiding your phone number

If your subscription supports the Calling Line Identification Restriction, you can hide your number when making a call.

## To always show or hide your phone number

- 1 ► Settings ► Calls ► Show/Hide My No.
- 2 Select Show Number, Hide Number or Network Default.

#### **Call time**

During a call, the duration of the call is shown. You can check the duration of your last call, outgoing calls and the total time of your calls.

## To check the call time

➤ Settings ➤ Calls ➤ Time & Cost ➤ Call Timers. To reset ➤ More and select Reset Total or Reset Outgoing.

## Messaging

Your phone supports various messaging services. Contact your service provider about the services you can use or visit www.sonyericsson.com/support.

## **Text Messaging (SMS)**

Text messages can contain pictures, animations, melodies and sound effects.

#### **Before you start**

A service center number is provided by your service provider for you to send and receive text messages. It may be on the SIM card or you can add the number yourself.

#### To set a service center number

- 1 ► Messaging ► Settings ► Text Message ► Service Center. The number is shown if it is saved on the SIM card.
- If there is no number ➤ New Service Ctr. and enter the number, including the international "+" sign and country code ➤ Save

## To write and send a text message or save a draft

- 1 ► Messaging ► Write New ► Text Message.
- Write your message. To insert an item in your message ▶ More ▶ Add Item.
- 3 ► Continue. (To save the message for later, press and ► Yes to save in Drafts.)
- 4 Select Enter Phone No. and enter the recipient's number, or Contacts Lookup to find a number or a group, or select from the last used recipients list.

- 5 To change the default options for your message, for example, to request a read report ➤ More ➤ Advanced select an option ➤ Edit and select a setting ➤ Done.
- 6 ► Send.
- You can convert your text message to a picture message.
  While writing ▶ More ▶ To Picture Msg.

## To copy and paste text in a message

- While writing your message ➤ More ➤ Edit.
- 2 Select Copy All to copy all of the text in your message, or Copy Text ➤ Start and use the navigation key to mark text ➤ End.
- 3 ► More ► Edit ► Paste.

## Receiving messages

When you receive a text message or an automatically downloaded picture message, it appears in the activity menu if New Events is set to Activity Menu. ► View to read the message.

If New Events is set to Popup, you are asked if you want to read the message. ▶ Yes to view the message or ▶ No to do it later. Press ⑤ to close the message. To change the activity menu settings ▶ 13 Activity Menu.

If the phone memory is full, you must delete messages or emails before you can receive new ones.

## To call a number in a message

Select the phone number displayed in the message ► Call.

#### To save an item in a text message

- 1 While reading a message, select the item ▶ More.
- 2 Select Use (the phone number you have selected appears) to save a phone number, or Save Picture to save a picture, or Save Bookmark to save a Web address.

#### To save a selected message

More ► Save Message select Saved Messages (SIM card) or Templates (phone).

## To save several messages in a folder

- 1 Select a message ► More ► Mark Several.
- 2 Scroll and ► Mark to select messages ► More ► Save Messages.

#### To delete a message

Select a message and press ©.

### To delete several messages in a folder

- Select a message ➤ More ➤ Delete All Msgs. or ➤ Mark Several
- 2 ► Mark to select messages ► More ► Delete Messages.

#### Long messages

The number of characters allowed in a text message depends on the language used for writing. You can send a long message by linking two or more messages. You are charged for each of the messages linked in a long message. The recipient may not receive all parts of a long message at the same time.



Check with your service provider for the maximum number of messages that can be linked.

#### To activate long messages

- ► Messaging ► Settings ► Text Message ► Max. Msg. Length
- ► Max. Available.

#### To check the delivery status of a sent message

- Messaging ► Sent Messages and select a text message ► View
- ▶ More ▶ Details

## Picture Messaging (MMS)

Picture messages can contain text, pictures, video clips, camera pictures, sound recordings, and signatures.



Sending and receiving phones must have subscriptions that support picture messaging.

#### Before you start

If required settings are not already in your phone \(\rightarrow\) 43 Settings.

## Creating and sending picture messages Select to write text and add pictures, sound, video, your

signature, and other attachments.

## To create and send a picture message

- ► Messaging ► Write New ► Picture Msg.
- Add text and ▶ More to add an item to the message. When you are ready to send it, continue as you would with a text message  $\Rightarrow$  27 Text Messaging (SMS).
- For picture messages, you have the same options as for text messages, such as copy and paste, save, and delete messages ⇒ 27 Text Messaging (SMS).

#### To create your own signature for picture messages

- ► Messaging ► Settings ► Picture Message.
- ▶ Signature ▶ New Signature.

#### To save an item found in a picture message

**▶** 29 To save an item in a text message

#### Automatic download

Select how to download your picture messages:

- ▶ Messaging ▶ Settings ▶ Picture Message ▶ Auto Download to view options:
- Always automatically download messages.
- Ask in Roaming ask to download other network messages.
- Not in Roaming do not download other network messages.
- Always Ask ask to download messages.
- Off new messages appear in the inbox as icons. Select the message ▶ View to download.

## Voice Messages

Send and receive a sound recording as a voice message.



Sending and receiving phones must have subscriptions that support picture messaging.

## To record and send a voice message

- ► Messaging ► Write New ► Voice Message. 1
- 2 Record your message ▶ Stop.
- 3 ▶ Send to send the message.
- Select Enter Email Addr. to enter an email address, or Enter Phone No. to enter the recipient's number, or Contacts Lookup to retrieve a number or group from Contacts, or select from the last used recipients list ▶ Send.

Receiving voice messages

When you receive an automatically downloaded voice message it appears in the activity menu if New Events is set to Activity Menu. ▶ Play to listen to the message.

If New Events is set to Popup, you are asked if you want to listen to the voice message. ▶ Yes to play the message or ▶ No to play it later. Press ⓑ to close the message.

#### **Email**

Connect to a POP3 or IMAP4 mail server to send and receive email messages with your phone. You can use the same email settings in your phone as in your computer email program.

#### **Before you start**

If required settings are not already in your phone **→** 43 Settings.

#### To write and send an email message

- I ► Messaging ► Email ► Write New.
- 2 Select Add to enter an email address, or Contacts Lookup to find an address in Contacts, or an email address from the last used recipients list.
- 3 To add more recipients select To, Cc: or Bcc:.
- 4 When you have selected recipients ➤ Done.
- 5 Write the subject ▶ OK. Write the text ▶ OK.
- 6 To add an attachment ► Add and select the attachment ► Done ► Continue.
- 7 ► Send or ► More to view options.

### To receive and read email messages

- Select Messaging ➤ Email ➤ Inbox. If the inbox is empty ➤ Send&Rec. If the inbox is not empty ➤ More ➤ Send & Receive.
- 2 Select a message ► View to read it.

#### To reply to an email message

- Open the email message ► Reply.
- 2 Write your message ▶ More to view options.
- 3 ► OK ► Continue ► Send to send the message.

# To save an item or attachment in an email message

- To save an email address, a phone number or a Web address
   More and select to save the item.
- To save an attachment, select the message ➤ More. Select the attachment ➤ Save.

## To delete email messages

- To delete a selected message, press ©
- To delete several messages in a folder ➤ More ➤ Mark Several.
   Scroll and ➤ Mark to select messages. ➤ More ➤ Mark for Deletion. The marked messages are deleted the next time you connect to your email server.
- For IMAP4 users: ➤ More ➤ Clear Inbox and select
  ➤ With Send & Rec. or ➤ No Send & Rec. to delete messages
  the next time you connect to your email server.

#### My friends

For more information, contact your service provider or visit www.sonyericsson.com/support.

## Imaging

#### **Camera and Video Recorder**

Your phone has a digital camera which also works as a digital video recorder. Take pictures and record video clips to save, send or use. Use a picture as a screen saver, wallpaper or a contact item ▶ 21 To add a picture or a ringtone to a contact.

## To take pictures and video clips



- to switch between video and photo.
- 2 Press again to take a picture or start the video.
- 3 To end the video recording, press .
- Alternatively, you can select Camera to start the camera, and then Capture to take the picture or Record to start the video.

If you try to record with a strong light source such as direct sunlight or a lamp in the background, the screen may black out or the picture may be distorted.

#### To use the zoom

Use 🕲 and 🕲 to zoom in and zoom out.

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## **Camera options**

When the camera is activated ▶ More to view options:

- · View All Clips (video).
- Shoot Mode (video) select For Picture Msg or High-Quality Video.
- Video Size select Large 176x144 or Small 128x96.
- Night Mode enhance picture or video quality in poor lighting conditions.
- Effects select different effects for your picture or video.
- View All Pictures (pictures).
- Shoot Mode (pictures) select Normal for no frame, Panorama
  to combine several pictures into one wide picture, Frames
  to add a frame to your picture and Burst to take several
  pictures in rapid succession.
- Picture Size select Large 640x480, Medium 320x240, Small 160x120 or Extended.
- Self-Timer (pictures) the picture is taken a few seconds after you press the camera button.
- Picture Quality select Normal or Fine picture quality.
- Shutter Sound (pictures) select different shutter sounds.

## **Pictures and Video Clips**

Your phone comes with pictures and video clips, which you can delete to free memory. All pictures and videos are saved in the file manager. When you have taken a picture, you can also view it by selecting Camera Pictures. The number of pictures or video clips that you can save depends on the size of the files. There is support for GIF, JPEG, WBMP, BMP, PNG, MP4 and 3GP.

## To view your pictures

- 1 ► Camera Pictures or ► Organizer ► File Manager ► Pictures.
- Pictures are shown in thumbnail view, for full picture view ▶ View
- 3 ► Horizontal to view the picture horizontally.
- 4 ► More to display options.

#### To view your video clips

- 1 ► Organizer ► File Manager ► Videos
- 2 ► View ► Play.
  - Stop and ► More to display options.

#### To search camera pictures by time line

- 1 ► Camera Pictures or Organizer ► File Manager ► Pictures

  Camera Pictures
- 2 ► More ► Time Line Search and browse the camera pictures, sorted by date or month in a time line.

#### **Exchanging pictures and video clips**

Exchange pictures and video clips with friends using one of the available transfer methods. You may not be allowed to exchange copyright-protected material.

Using a USB cable, you can drag and drop pictures and video clips to a computer **▶** 46 USB Cable.

#### To send a picture or video clip

- 1 ► Organizer ► File Manager ► Pictures or ► Videos
- 2 Select a picture or video clip ► More ► Send. Select a transfer method.

#### To receive and save a picture or video clip

- From a message containing the item > 27 Messaging.
- Via another transfer method, make sure the transfer method is activated and follow the instructions that appear.

## Screen saver and wallpaper

The screen saver is activated when the phone has been in idle mode for a few seconds. After a few more seconds sleep mode is activated, to save power. If you have a picture as wallpaper, this picture is shown in standby mode.

#### To use a picture

- 1 ▶ Organizer ▶ File Manager ▶ Pictures and select a picture.
- 2 ► More ► Use As and select an option.

#### PhotoDJ™

Visit www.sonyericsson.com/support for information on how to use PhotoDJ™ in your phone.

## **Entertainment**

## **Media Player**

Play music and video clips that you download or receive in a picture message or transfer from your computer. The following file types are supported: MP3, MP4, 3GP, AMR, MIDI, 1MY, EMY and WAV (16 kHz maximum sample rate). You can also use streamed files that are 3GPP compatible.

## To play music or view a video clip

▶ Entertainment ▶ Media Player and browse for songs by selecting Artists, Tracks, Playlists or Videos. Highlight a title ▶ Play.

#### Media player controls

- Stop pause a music track.
- Pause pause a video clip.
- Press go to the next music track or video clip.
- Press n go to the previous music track or video clip.
- Press and hold 
   or 
   - fast forward or rewind when playing music tracks or video clips.
- Press ( ) or ( ) adjust the volume.
- Press to go to the media player browser.
- Press and hold to exit.

## **Media player options**

When the media player is activated ▶ More to view options:

- Now Playing view the track playing.
- Add Media add items or folders to the playlist.
- Sort sort by artist, title or by the order in which items were added to the playlist.
- Delete remove an item. In the Tracks list, the item is permanently deleted from the memory.

- Minimize minimize the media player and return to standby with the music still playing.
- Rename rename user-created playlists.
- Delete Playlist delete user-created playlists.
- Information view information about the current track or video.
- Play Mode select Shuffle to play the playlist items in random order, or Loop to restart the playlist when the last item has been played.
- Equalizer change treble and bass settings.
- · Send send a music track or video clip.
- Capture Frame when you pause a video clip, capture a picture from it.
- Available options depend on if you have selected Now Playing, Artists, Tracks, Playlists or Videos.

# PlayNow™

Entertainment ► PlayNow™ to pre-listen, buy and download music via the Internet. If required settings are not already in your phone ► 43 Settings. For more information, contact your service provider or visit www.sonvericsson.com/support.

# Ringtones, Melodies, Sounds and Alerts

Use standard and polyphonic melodies as ringtones. You can exchange melodies via a transfer method. A sound file that cannot be set as a ringtone is not supported. You may not be allowed to exchange copyright-protected material.

#### To select a ringtone

Settings ➤ Sounds & Alerts ➤ Ringtone.

## To turn the ringtone on or off

Press and hold (#=3) from standby. All signals except the alarm signal are turned on or off.

## To set the ringtone volume

Settings ► Sounds & Alerts ► Ring Volume and press (a)
 or (a) to decrease or increase ► Save.

## To set the vibrating alert

- 1 ► Settings ► Sounds & Alerts ► Vibrating Alert.
- 2 Set this alert to On, On if in Silent or Off.

## To set sounds and alerts options

- Settings ➤ Sounds & Alerts, you can set:
- Message Alert select message notification.
- Key Sound select the key press sound.

#### To send and receive a melody

- 1 ► Organizer ► File Manager ► Sounds and select a melody.
- 2 ► More ► Send and select a transfer method.

When you receive a melody, follow the instructions that appear.

You cannot send a polyphonic melody or an MP3 file in a text message.

#### Sound recorder

Record your own voice memos or calls which can be set as ringtones. Recording stops automatically if you receive a call. Recordings are saved in the phone.

In some countries or states it is required by law that you inform the other person before recording the call.

#### To start a sound recording

► Entertainment ► Record Sound

#### To listen to your recordings

- 1 ► Organizer ► File Manager ► Sounds and select a recording.
- Play to listen to the recording. Press ⊚ or ⊚ to go to the previous or next recording. ► Stop to stop playback. ► More to view options.

## Themes, Games and Applications

Your phone comes with predefined themes, games and applications. You can also download new content to your phone. For more information, visit www.sonyericsson.com/support.

#### To set a theme

➤ Organizer ➤ File Manager ➤ Themes select a theme ➤ Set.

#### To send and receive a theme

- 1 ► Organizer ► File Manager ► Themes and select a theme.
- 2 ► More ► Send and select a transfer method. When you receive a theme, follow the instructions that appear.

#### To download a theme

Organizer ➤ File Manager ➤ Themes and scroll to a direct link
 Go To.

If required settings are not already in your phone ▶ 43 Settings.

#### To start and end a game

- 1 ► Entertainment ► Games and select a game ► Select.
- 2 Press and hold to end the game.

## To download a game

► Entertainment ► Games and scroll to a direct link ► Go To. If required settings are not already in your phone ► 43 Settings.

#### To start and end an application

- 1 ► Organizer ► File Manager ► Applications and select an application ► Select.
- 2 Press and hold (5) to end the application.
- Unrecognized formats are saved in the Other folder.

#### To download an application

- ► Internet Services ► More ► Go To ► Bookmarks to a direct link
- ▶ Go To.
  If required settings are not already in your phone ★ 43 Settings.

# Connectivity



## Settings



Before you start using the Internet, messaging, My friends or PlayNow<sup>TM</sup>, specific settings are reauired in vour phone.

Settings may already be entered when you buy your phone. If not, contact your network operator, service provider or visit www.sonyericsson.com/support for more information.

In order to use the Internet, and send and receive picture and email messages, you need the following:

- A phone subscription that supports data transmission.
- Settings entered in your phone.
- You may also have to register as an Internet and email user with your service provider or network operator.



## Entering settings

If the required settings are not already entered in your phone, vou can:

- Receive settings in a message from your network operator, service provider or visit www.sonvericsson.com/support.
- Enter or edit settings yourself.



## Using Internet

Browse modified Internet services via HTTP (Hyper Text Transfer Protocol).

## To select an Internet profile

Settings ► Connectivity ► Internet Settings ► Internet Profiles and select a profile to use.

#### To start browsing

▶ Internet Services and select a service. ▶ More to view options.

#### To stop browsing

▶ More ▶ Exit Browser.

#### **Options when browsing**

- More to view options. The menu contains the following options, but may depend on the Web page you are visiting.
   ▶ Go To for options:
- Sony Ericsson go to the predefined homepage.
- Bookmarks create, use or edit bookmarks.
- Enter Address enter the address of a Web page.
- History list of previously visited Web pages.
- ► Tools for options:
- Add Bookmark add a new bookmark.
- Save Picture save a picture.
- Save Page save the current Web page.
- Refresh Page refresh the current Web page.
- Send Link send a link to the current Web page.
- Make a Call make a call while browsing. ► More ► End Call to end the call and continue browsing.
- ▶ View for options:
- Full Screen select normal or full screen.
- Text Only select full content or text only.
- Zoom zoom in or out on the Web page.
- Zoom To Normal set zoom to default.
- ► Advanced to enter settings for the browser.
- ► Exit Browser to disconnect and go to standby.
- If you select an email address when browsing a Web page, you can send a message to that address.

#### To work with bookmarks

▶ Internet Services ▶ More ▶ Go To ▶ Bookmarks and select. a bookmark ▶ More. Select an option.

#### Internet security

Secure browsing is supported. When using an Internet profile you can turn on security in the phone.

#### Trusted certificates

Certain Internet services, such as banking, require certificates in your phone. Your phone may already contain certificates when you buy it.

#### To check the certificates in your phone

- ▶ Settings ▶ Connectivity ▶ Internet Settings ▶ Security
- ► TrustedCertificate

## Svnchronizina

Synchronize phone contacts, appointments, tasks and notes with a computer via a transfer method or by using an Internet service. You can visit www.sonyericsson.com/support to download software and Getting Started Guides for synchronization.

## Synchronization with a computer

Download and install the Sony Ericsson PC Suite. The PC Suite includes software and help on how to connect and synchronize your phone.



Before installing any new or updated version of the computer software, all previous software related to phone and computer communication has to be uninstalled

Remote synchronization via Internet

Synchronize online via an Internet service. If required settings are not in your phone \(\rightarrow\) 43 Settings.

#### To enter the remote synchronization settings

- 1 ▶ Organizer ▶ Synchronization and ▶ Yes or ▶ New Account.
- 2 Enter a name for the new account ▶ Continue.
  - Enter the following settings:
  - Server Address server URL.
  - Username account username.
  - · Password account password.
  - Connection select an Internet profile.
  - Applications mark applications to synchronize.
  - App. Settings select an application and enter a database name, and if required, username and password.
  - Sync. Interval set how often to synchronize.
  - Remote Initiation select to always accept, never accept or always ask when starting synchronization from a service.
  - · Remote Security enter server ID and password.
  - Save to save your new account.

## To start the remote synchronization

▶ Organizer ▶ Synchronization, select an account ▶ Start.

#### **USB** Cable

With a USB cable supported by your phone you can exchange information between your phone and a computer. For more information, visit www.sonyericsson.com/support.

To connect your phone using a USB cable

Your phone can be used in two different modes with a USB cable, File Transfer and Phone Mode.

#### File transfer

1 Turn on your phone.

2 Connect the USB cable to your phone and computer.

Select File Transfer in the dialog that appears in the phone. The phone will turn off in this mode and will appear as a removable disk on your computer. Browse and transfer files between the phone and computer by dragging and dropping.

Exit the USB connection on your computer by right-4 clicking the removable disk icon in Microsoft® Windows®

Explorer and select Eject.

5 Remove the USB cable from your phone and computer.

Do not remove the USB cable from the phone or computer during file transfer as this may corrupt the phone memory.

#### Phone mode

To access your phone in this mode you need to install the Sony Ericsson PC Suite on your computer. The PC Suite includes software to synchronize contacts and calendar items, use the phone as a modem and more. Download and install the PC Suite from www.sonyericsson.com/support.

Turn on your phone.

Connect the USB cable to your phone and computer.

2 3 4 5 Select Phone Mode in the dialog that appears in the phone.

- When finished, remove the USB cable from your phone and computer.
- You cannot view the transferred items in your phone until you have removed the USB cable from the phone.

#### **Infrared Port**

The infrared port in your phone can be used to exchange information with another device equipped with infrared.

#### To set infrared options

➤ Settings ➤ Connectivity ➤ Infrared Port ➤ On or ➤ 10 Minutes to turn on for 10 minutes.

## To connect two devices

- Turn on infrared in both devices.
- 2 Make sure the infrared port on your phone is facing the infrared port on the other device with a maximum distance of 7.87 inches.

#### To transfer items using infrared

- Select an item to transfer.
- 2 ► More ► Send and select Via Infrared.

## **Update Service**

Keep your phone updated with the latest software. When a new software version is available, you can download and install it without affecting the user data in your phone.

Choose one of the following methods to update your phone:

- · Over the air via your phone.
- Online via a USB cable and an Internet-connected computer.



Update service over the air requires data access (GPRS). Your operator will provide you with a subscription with data access and with price information.

## To use Update service over the air

- Settings ➤ General ➤ Update Service to display options:
- Search For Update search for the latest available software.
   Start the update process by following the installation instructions.
- Software Version display the current software installed in your phone.
- · Reminder set when to search for new software.

#### To use Update service online

Connect a USB cable to the computer and the phone.

- Visit www.sonyericsson.com/support.
- 2 Select a region and country.
- 3 Select your product or enter the product name.
- 4 Select Sony Ericsson Update Service and follow the instructions that appear.

## **More Features**

#### Time and date

The time is always displayed in standby.

#### To set the time and date

- ► Settings ► General ► Time & Date.
- To set the time and time format ➤ Time enter the time
   Format and select a format ➤ Select ➤ Save.
- To set the date and date format ➤ Date enter the date
   Format and select a format ➤ Select ➤ Save.
- To edit the time zone ➤ Time Zone select an option ➤ Select.
- To set daylight saving on or off ▶ Daylight Saving select an option ▶ Select.
- To set auto time zone ► Auto Time Zone select and option
   Select.

#### Alarm clock

The alarm sounds even if the phone is set to silent or turned off.

#### To set and use an alarm

- Alarms and select an option:
- To set an alarm ➤ One-Time Alarm set a time ➤ Save.
- To set a recurrent alarm ➤ Recurrent Alarm set a time
   Continue select days Mark ➤ Done.
- To select a signal ➤ Alarm Signal select a sound ➤ Select.
- · To turn off the alarm signal when it sounds, press any key.
- To cancel an alarm select One-Time Alarm or Recurrent Alarm
   Turn Off.

#### **Profiles**

Your phone has predefined profiles set to suit a certain environment. You can reset all profile settings to how they were set when you bought your phone.

#### To use profiles

- Settings ► General ► Profiles
- Select a profile to use.
- To view and edit a profile ➤ More ➤ View And Edit.
- To reset profiles ► More ► Reset Profiles.
- The normal profile name cannot be changed.

#### Startup screen

When you turn the phone on or off, a startup screen appears.

#### To select a startup screen

Settings ➤ Display ➤ Startup Screen and select an option.

#### **Brightness**

Adjust the brightness of the screen.

## To set the brightness

Settings ► Display ► Brightness and press ⊚ or ⊚ to set brightness level ► Save.

#### Sleep mode clock

Show a clock in sleep mode.

#### To activate the sleep mode clock

► Settings ► Display ► Sleep Mode Clock ► On.

#### Calendar

Add, save, edit and set reminders for your appointments. The calendar can be synchronized with a computer calendar or with a calendar on the Web  $\Rightarrow$  45 Synchronizing.

#### To add a new appointment

- 1 ► Organizer ► Calendar and select a date ► Select
  New Appointment ► Add.
- Enter details ➤ Continue to confirm each entry
  ➤ Select to confirm

#### To view an appointment

- 1 ► Organizer ► Calendar and select a day.
- 2 Select an appointment ► View.

#### To view a calendar week

▶ Organizer ▶ Calendar ▶ More ▶ View Week.

## To set reminders options

- 1 ▶ Organizer ▶ Calendar ▶ More ▶ Advanced ▶ Reminders.
- Always for a reminder to sound even though the phone is turned off or set to silent
- 3 When the reminder sounds:
- If New Events is set to Activity Menu ➤ View to read the appointment.
- If New Events is set to Popup, select Yes to read the appointment or No to turn off the reminder.
- A reminder option set in the calendar affects a reminder option set in tasks.

## Navigating in your calendar

Use the navigation key to move between days or weeks.

## **Calendar settings**

- ➤ Organizer ➤ Calendar ➤ More and select an option:
- View Week view the week's appointments.
- New Appointment add a new appointment.
- Change Date go to another date in the calendar.
- Advanced for options to find and set reminders or select a start day for the week.
- Delete delete appointments.
- Help for more information.

#### To send and receive an appointment

- 1 ► Organizer ➤ Calendar and select an appointment for a certain day.
- 2 ► More ► Send and select a transfer method.

When you receive an appointment, follow the instructions that appear.

#### Tasks

Add new tasks or use existing tasks as templates. You can also set reminders for tasks.

#### To add a new task

- 1 ▶ Organizer ▶ Tasks ▶ New Task ▶ Add.
- 2 Select Task or Phone Call ► Select.
- B Enter details and confirm each entry.

#### To view a task

▶ Organizer ▶ Tasks and select a task ▶ View.

#### To send and receive a task

- 1 ▶ Organizer ▶ Tasks and select a task for a certain day
- 2 ► More ► Send and select a transfer method.

When you receive a task, follow the instructions that appear.

## To set reminders options

- 1 ▶ Organizer ▶ Tasks and select a task ▶ More ▶ Reminders.
  - Always for a reminder to sound even when the phone is turned off or set to silent.
- 3 When the reminder sounds:
- If New Events is set to Activity Menu ➤ View to read the task.
- If New Events is set to Popup, select Yes to read the task or No to turn off the reminder.
- A reminder option set in tasks affects a reminder option set in the calendar.

#### Notes

Make notes and save them in a list. You can also show a note in standby.

#### To add a note

➤ Organizer ➤ Notes ➤ New Note ➤ Add, enter the note ➤ Save.

#### To edit notes

- ▶ Organizer ▶ Notes select a note ▶ More and edit the note
- Save.

#### Calculator

Use the calculator to add, subtract, divide and multiply.

- ▶ Organizer ▶ Calculator.
- To select ÷ x + . % =, press ⊚ or ⊚ .
- To delete the figure, press ©.

#### SIM card lock

The SIM card lock protects your subscription, but not the phone itself, from unauthorized use. If you change SIM cards, the phone still works with the new SIM card.

Most SIM cards are locked at the time of purchase. If the SIM card lock is on, you have to enter a PIN (Personal Identity Number) every time you turn on your phone.

If you enter your PIN incorrectly three times in a row, the SIM card is blocked. This is indicated by the message PIN Blocked. To unblock it, you need to enter your PUK (Personal Unblocking Key). Your PIN and PUK are supplied by your service provider. You can edit your PIN and select a new four- to eight-digit PIN.

If the message Codes do not match. appears when you edit vour PIN, vou entered the new PIN incorrectly. If the message Wrong PIN. appears, followed by Old PIN:, you entered your old PIN incorrectly.

#### To unblock your SIM card

- When PIN Blocked is displayed, enter your PUK ▶ OK.
- 2 Enter a new four- to eight-digit PIN ▶ OK.
- Re-enter the new PIN to confirm ▶ OK.

#### To edit your PIN

- 1 Settings ► General ► Locks ► SIM Lock ► Change PIN.
- Enter your PIN ▶ OK.
- 2 Enter a new four- to eight-digit PIN ▶ OK.
  - Re-enter the new PIN to confirm ▶ OK

#### To turn the SIM card lock on or off

- Settings ➤ General ➤ Locks ➤ SIM Lock ➤ Protection and select On or Off.
- 2 Enter your PIN ▶ OK.

## Kevpad lock

Lock the keypad to avoid dialing a number by accident. You can still answer an incoming call and the keypad is locked after the call. The keypad remains locked until vou unlock it manually.

Calls to international emergency numbers 112 or 911, can still be made, even when the keypad is locked.

## To lock and unlock the keypad manually

- Press (\*a/Arr) ► Lock Keys.
- To unlock the keypad, press ★a/k-! ► Unlock.

## **Automatic key lock**

Use automatic key lock in standby to lock the keypad soon after the last key was pressed.

#### To set the automatic key lock

Settings ➤ General ➤ Locks ➤ Automatic Keylock.

#### Phone lock

Protect your phone against unauthorized use if it stolen and the SIM card is replaced. You can change the phone lock code (0000) to any four- to eight-digit personal code.

#### Phone lock on

If the phone lock is on, enter your code ▶ OK.

## Automatic phone lock

If the phone lock is set to automatic, you do not need to enter your phone lock code until a different SIM card is inserted in the phone.



It is important that you remember your new code. If you forget it, you have to take your phone to your local Sonv Ericsson retailer.

## To set the phone lock

- Settings ➤ General ➤ Locks ➤ Phone Lock ➤ Protection and select an option.
- Enter the phone lock code ▶ OK.

#### To edit vour phone lock code

Settings ► General ► Locks ► Phone Lock ► Change Code.

#### Code Memo

Save security codes, such as for credit cards, in the code memo. Set a passcode to open the code memo.

## Checkword and security

To confirm that you have entered the correct passcode for the code memo vou must enter a checkword. When you enter your passcode to open the code memo, the checkword is shown for a short time. If the passcode is correct, the correct codes are shown. If you enter the incorrect passcode, the checkword and the codes that are shown are also incorrect

## To open code memo for the first time

- 1 ▶ Organizer ▶ Code Memo. Instructions appear ▶ Continue.
- 2 Enter a four-digit passcode ▶ Continue.
- 3 Re-enter the new passcode to confirm.
- 4 Enter a checkword (maximum 15 characters) ▶ Done. The checkword can consist of both letters and numbers.

#### To add a new code

- ▶ Organizer ▶ Code Memo and enter your passcode ► Continue ► New Code ► Add
- Enter a name associated with the code ▶ Continue. 2
- Enter the code ▶ Done

#### To change the passcode

- ▶ Organizer ▶ Code Memo and enter your passcode ▶ Continue.
- 2 ▶ More ▶ Change Passcode.
- 3 Enter your new passcode ▶ Continue.
- 4 Re-enter the new passcode ► Continue.
- 5 Enter a checkword ▶ Done

#### To reset code memo

- ▶ Organizer ▶ Code Memo and enter your passcode 1 ► Continue ► More ► Reset
- 2 Reset code memo? appears ▶ Yes. The code memo is reset and all entries are cleared. The next time you enter the code memo > 58 To open code memo for the first time.

## **Troubleshooting**

Some problems require you to call your service provider, but you can easily correct most of the problems yourself.

Before you take your phone in for repair, copy all saved items, messages and information to another device as content may be lost during repair. For more support, visit <a href="https://www.sonvericsson.com/support">www.sonvericsson.com/support</a>.

#### Menu options appear in gray

A service is not activated or your subscription does not support the function. Contact your service provider.

#### The phone is working slowly

Delete unwanted content and then restart the phone.

## No indication of charging

The battery is empty or has not been used for a long time. It may take up to 30 minutes before the battery icon appears on the screen

# The phone cannot be turned on/Flashing red light (LED)

Recharge the battery • 9 To insert the SIM card and charge the battery.

# Charging a non-Sony Ericsson battery

**→** 67 Battery.

#### The wrong menu language is shown

→ 14 To change the phone language.

#### **Master reset**

Reset the phone by deleting changes you have made to settings, and content you have added or edited.

## To reset the phone

- 1 ► Settings ► General ► Master Reset
- 2 Select Reset Settings or Reset All. When instructions appear ➤ Continue.

## **Error messages**

#### Insert SIM

→ 9 To insert the SIM card and charge the battery.

#### **Insert correct SIM card**

Check that you are using the correct operator SIM card for your phone.

#### Emerg. calls only

You are within range of a network, but you are not allowed to use it. Contact your service provider and make sure you have the right subscription > 19 Emergency calls.

#### No network

There is no network within range or the received signal is too weak. You have to move to get a signal that is strong enough.

#### Wrong PIN/Wrong PIN2

You have entered your PIN or PIN2 incorrectly. Enter the correct PIN or PIN2 ▶ Yes ▶ 54 SIM card lock.

#### Codes do not match

When you want to change a security code you have to confirm the new code by entering exactly the same code again.

#### PIN blocked/PIN2 blocked

To unblock **⇒** 54 SIM card lock.

#### **PUK** blocked

Contact your service provider.

#### Phone locked

The phone is locked. To unlock the phone **→** 56 Phone lock.

#### Phone lock code

The phone lock code is required **→** 56 Phone lock.

# **Important Information**

#### Sony Ericsson Consumer Web site

On www.sonyericsson.com/support there is a support section where help and tips are only a few clicks away. Here you find the latest computer software updates and tips on how to use your product more efficiently.

## Service and Support

From now on you will have access to a portfolio of exclusive service advantages such as:

- · Global and local Web sites providing support.
- · A global network of Call Centers.
- · An extensive network of Sony Ericsson service partners.
- A warranty period. Learn more about the warranty conditions in this user guide.

On www.sonyericsson.com, under the support section in the language of your choice, you will find the latest support tools and information, such as software updates, Knowledge base, phone setup and additional help when you require it.

For operator-specific services and features, please contact your service provider for more information.

You can also contact our Call Centers. See the phone number for the nearest Call Center in the list below. If your country/region is not represented in the list, please contact your local dealer. (The phone numbers below were correct at the time of going to print. On www.sonyericsson.com you can always find the latest updates.) In the unlikely event that your product needs service, please contact the dealer from whom it was purchased or one of our service partners. Save your original proof of purchase, you will need it if you need to claim warranty.

For a call to one of our Call Centers you will be charged according to national rates, including local taxes, unless the phone number is a toll-free number.

1-300 650 050 Australia

questions.AU@support.sonvericsson.com

Argentina 800-333-7427

questions.AR@support.sonvericsson.com

0810 200245

questions.AT@support.sonvericsson.com

Belaium 02-7451611

Austria

Croatia

Denmark

France

Germany

Greece

questions.BE@support.sonvericsson.com

4001-0444 Brazil

questions.BR@support.sonvericsson.com

Canada 1-866-766-9374

questions.CA@support.sonvericsson.com Central Africa +27 112589023

questions.CF@support.sonvericsson.com

123-0020-0656 Chile questions.CL@support.sonvericsson.com

China 4008100000

questions.CN@support.sonvericsson.com

Colombia 18009122135

questions.CO@support.sonvericsson.com 062 000 000

questions.HR@support.sonvericsson.com Czech Republic

844 550 055

questions.CZ@support.sonvericsson.com

33 31 28 28 questions.DK@support.sonvericsson.com

Finland 09-299 2000

questions.FI@support.sonyericsson.com

0.825.383.383

questions.FR@support.sonyericsson.com

0180 534 2020

questions.DE@support.sonvericsson.com

801-11-810-810

210-89 91919 (from mobile)

questions.GR@support.sonyericsson.com

Hong Kong 8203 8863

India

Indonesia

New Zealand

Poland

Portugal

Romania

questions.HK@support.sonvericsson.com

Hungary 06 1 437 7300

auestions.HU@support.sonvericsson.com

39011111

(Add STD code from a GSM connection)

questions.IN@support.sonyericsson.com

021-2701388 questions.ID@support.sonyericsson.com

Ireland 1850 545 888

questions.IE@support.sonyericsson.com

Italy 06 48895206

questions.IT@support.sonyericsson.com
Malaysia 1-800-889900

questions.MY@support.sonyericsson.com

Mexico 01 800 000 4722

(national toll-free number)
questions.MX@support.sonyericsson.com

Netherlands 0900 899 8318 questions.NL@support.sonvericsson.com

0800-100150

questions.NZ@support.sonyericsson.com Norway 815 00 840

815 00 840 guestions.NO@support.sonvericsson.com

Philippines 02-6351860

questions.PH@support.sonyericsson.com

0 (prefix) 22 6916200

questions.PL@support.sonyericsson.com

808 204 466

questions.PT@support.sonyericsson.com (+4021) 401 0401

questions.RO@support.sonyericsson.com

Russia 8(495) 787 0986

8(495) 787 0986 questions.RU@support.sonvericsson.com Singapore 67440733

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questions.SK@support.sonyericsson.com

South Africa 0861 632222

questions.ZA@support.sonyericsson.com

Spain 902 180 576

questions.ES@support.sonyericsson.com

Sweden 013-24 45 00

questions.SE@support.sonyericsson.com

Switzerland 0848 824 040

questions.CH@support.sonyericsson.com

Taiwan 02-25625511

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Thailand 02-2483030

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questions.AE@support.sonyericsson.com

United Arab Emirates

United Kingdom 08705 23 7237
questions.GB@support.sonvericsson.com

United States 1-866-766-9374

questions.US@support.sonvericsson.com

Venezuela 0-800-100-2250

0-800-100-2250 auestions.VE@support.sonvericsson.com

## Guidelines for Safe and Efficient Use

Please read this information before using your mobile phone.

These instructions are intended for your safety. Please follow these guidelines. If the product has been subject to any of the conditions listed below or you have any doubt



of the proper function make sure to have the product checked by certified service partner before charging or using it. Failure to do so might lead to risk for product malfunction or even a potential hazard to your health.

#### Recommendations for safe use of product (mobile phone, battery, charger and other accessories)

- Always treat your product with care and keep it in a clean and dust-free place.
- Warning! May explode if disposed of in fire.
- Do not expose your product to liquid or moisture or humidity.
- Do not expose your product to extreme high or low temperatures. Do not expose the battery to temperatures above +60°C (+140°F).
- Do not expose your product to open flames or lit tobacco products.
- Do not drop, throw or try to bend your product.
- · Do not paint your product.
- Do not attempt to disassemble your product. Only Sony Ericsson authorized personnel should perform service
- Do not use your product near medical equipment without requesting permission.
- Do not use your product when in, or around aircraft, or areas posted "turn off two-way radio".
- Do not use your product in an area where a potentially explosive atmosphere exists.
- Do not place your product or install wireless
- equipment in the area above your car's air bag.



KEEP OUT OF CHILDRENS REACH. DO NOT ALLOW CHILDREN TO PLAY WITH YOUR MOBILE PHONE OR ITS ACCESSORIES. THEY COULD HURT THEMSELVES OR OTHERS, OR COULD

ACCIDENTALLY DAMAGE THE MOBILE PHONE OR ACCESSORY, YOUR MOBILE PHONE OR ITS ACCESSORY MAY CONTAIN SMALL PARTS THAT COULD BE DETACHED AND CREATE A CHOKING HAZARD









## **Power supply (Charger)**

Connect the AC power adapter only to designated power sources as marked on the product. Make sure the cord is positioned so that it will not be subjected to damage or stress. To reduce risk of electric shock, unplug the unit from any power source before attempting to clean it. The AC power adapter must not be used outdoors or in damp areas. Never after the cord or plug. If the plug will not fit into the outlet, have a proper outlet installed by a qualified electrician.

Use only Sony Ericsson branded original chargers intended for use with your mobile phone. Other chargers may not be designed to the same safety and performance standards.

#### **Battery**

We recommend that you fully charge the battery before you use your mobile phone for the first time. A new battery or one that has not been used for a long time could have reduced capacity the first few times it is used. The battery can only be charged in temperatures between +5°C (+41°F) and +45°C (+113°F).

Use only Sony Ericsson branded original batteries intended for use with your mobile phone. Using other batteries and chargers could be dangerous.

The talk and standby times depend on several different conditions such as signal strength, operating temperature, application usage patterns, features selected and voice or data transmissions when using the mobile phone.

Turn off your mobile phone before removing the battery. Do not allow the battery to be put into the mouth. Battery electrolytes may be toxic if swallowed. Do not let the metal contacts on the battery touch another metal object. This could short-circuit and damage the battery. Use the battery for the intended purpose only.

#### Personal medical devices

Mobile phones may affect the operation of cardiac pacemakers and other implanted equipment. Please avoid placing the mobile phone over the pacemaker, e.g. in your breast pocket. When using the mobile phone, place it at the ear opposite the pacemaker. If a minimum distance

of 6 inches (15 cm) is kept between the mobile phone and the pacemaker, the risk of interference is limited. If you have any reason to suspect that interference is taking place, immediately turn off your mobile phone. Contact your cardiologist for more information.

For other medical devices, please consult your physician and the manufacturer of the device.

#### **Driving**

Please verify whether local laws and regulations restrict the use of mobile phones while driving or require drivers to use handsfree solutions. We recommend that you use only Sony Ericsson handsfree solutions intended for use with your product.

Please note that because of possible interference to electronic equipment, some vehicle manufacturers forbid the use of mobile phones in their vehicles unless a handsfree kit with an external antenna supports the installation.

Always give full attention to driving and pull off the road and park before making or answering a call if driving conditions so require.

#### **Emergency calls**

Mobile phones operate using radio signals, which cannot guarantee connection under all conditions. Therefore you should never rely solely upon any mobile phone for essential communications (e.g. medical emergencies).

Emergency calls may not be possible in all areas, on all cellular networks, or when certain network services and/or mobile phone features are in use. Check with your local service provider.

#### Antenna

This phone contains a built in antenna. Use of antenna devices not marketed by Sony Ericsson specifically for this model could damage your mobile phone, reduce performance, and produce SAR levels above the established limits (see below).

#### Efficient use

Hold your mobile phone as you would any other phone. Do not cover the top of the phone when in use, as this affects call quality and may cause the phone to operate at a higher power level than needed, thus shortening talk and standby times.

#### Radio frequency (RF) exposure and SAR

Your mobile phone is a low-power radio transmitter and receiver. When it is turned on, it emits low levels of radio frequency energy (also known as radio waves or radio frequency fields).

Governments around the world have adopted comprehensive international safety guidelines, developed by scientific organizations, e.g. ICNIRP (International Commission on Non-Ionizing Radiation Protection) and IEEE (The institute of Electrical and Electronics Engineers Inc.) through periodic and thorough evaluation of scientific studies. These guidelines establish permitted levels of radio wave exposure for the general population. The levels include a safety margin designed to assure the safety of all persons, regardless of age and health, and to account for any variations in measurements.

Specific Absorption Rate (SAR) is the unit of measurement for the amount of radio frequency energy absorbed by the body when using a mobile phone. The SAR value is determined at the highest certified power level in laboratory conditions, but the actual SAR level of the mobile phone while operating can be well below this value.

This is because the mobile phone is designed to use the minimum power required to reach the network.

Variations in SAR below the radio frequency exposure guidelines do not mean that there are variations in safety. While there may be differences in SAR levels among mobile phones, all Sony Ericsson mobile phone models are designed to meet radio frequency exposure guidelines.

For phones sold in the U.S., before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (that is, at the ear and worn on the body) as required by the FCC for

each model. For body worn operation, this phone has been tested and meets FCC RF exposure guidelines when the handset is positioned a minimum of 15 mm from the body without any metal parts in the vicinity of the phone or when used with the original Sony Ericsson body worn accessory intended for this phone. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

A separate leaflet with SAR information for this mobile phone model is included with the material that comes with this mobile phone. This information can also be found, together with more information on radio frequency exposure and SAR, on www.sonyericsson.com.

## **Accessible Solutions/Special Needs**

For phones sold in the U.S., you can use your TTY terminal with your Sony Ericsson mobile phone (with the necessary accessory). For information on Accessible Solutions for individuals with special needs call the Sony Ericsson Special Needs Center at 877 878 1996 (TTY) or 877 207 2056 (voice), or visit the Sony Ericsson Special Needs Center at www.sonyericsson-snc.com.

# Disposal of old electrical & electronic equipment

This symbol on the product or on its packaging indicates that this product shall not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic



equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. The recycling of materials will help to conserve natural resources. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

#### Disposing of the battery

Please check local regulations for disposal of batteries or call your local Sony Ericsson Call Center for information. The battery should never be placed in municipal waste. Use a battery disposal facility if available.



## **End User License Agreement**

This wireless device, including without limitation any media delivered with the device, ("Device") contains software owned by Sony Ericsson and its affiliated companies ("Sony Ericsson") and its third party suppliers and licensors ("Software").

As user of this Device, Sony Ericsson grants you a non-exclusive, non-transferable, non-assignable license to use the Software solely in conjunction with the Device on which it is installed and/or delivered with. Nothing herein shall be construed as a sale of the Software to a user of this Device.

You shall not reproduce, modify, distribute, reverse engineer, decompile, otherwise alter or use any other means to discover the source code of the Software or any component of the Software. For avoidance of doubt, you are at all times entitled to transfer all rights and obligations to the Software to a third party, solely together with the Device with which you received the Software, provided always that such third party agrees in writing to be bound by these rules.

You are granted this license for a term of the useful life of this Device. You can terminate this license by transferring all your rights to the Device on which you have received the Software to a third party in writing. If you fail to comply with any of the terms and conditions set out in this license, it will terminate with immediate effect.

Sony Ericsson and its third party suppliers and licensors are the sole and exclusive owner of and retain all rights, title and interest in and to the Software. Sony Ericsson, and, to the extent that the Software contains material or code of a third party, such third party, shall be entitled third party beneficiaries of these terms.

The validity, construction and performance of this license shall be governed by the laws of Sweden. The foregoing shall apply to the full extent permitted by, when applicable, statutory consumer rights.

## **Limited Warranty**

Sony Ericsson provides this Limited Warranty for your mobile phone and original accessory delivered with your mobile phone (hereinafter referred to as "Product").

Should your Product need warranty service, please return it to the dealer from whom it was purchased, or contact your local Sony Ericsson Call Center (national rates may apply) or visit www.sonyericsson.com to get further information.

## **Our warranty**

Subject to the conditions of this Limited Warranty, Sony Ericsson warrants this Product to be free from defects in design, material and workmanship at the time of its original purchase by a consumer, and for a subsequent period of one (1) year.

#### What we will do

If, during the warranty period, this Product fails to operate under normal use and service, due to defects in design, materials or workmanship, Sony Ericsson authorized distributors or service partners, in the country/region\* where you purchased the Product, will, at their option, either repair or replace the Product in accordance with the terms and conditions stipulated herein.

Sony Ericsson and its service partners reserve the right to charge a handling fee if a returned Product is found not to be under warranty according to the conditions below.

Please note that some of your personal settings, downloads or other information may be lost when your Sony Ericsson Product is repaired or replaced. At present Sony Ericsson may be prevented by applicable law, other regulation or technical restrictions from making a backup copy of certain downloads. Sony Ericsson does not take any responsibility for any lost information of any kind and will not reimburse you for any such loss. You should always make backup copies of all the information stored on your Sony Ericsson Product such as downloads, calendar and contacts before handing in your Sony Ericsson Product for repair or replacement.

#### Conditions

- 1 The warranty is valid only if the original proof of purchase issued to the original purchaser by a Sony Ericsson authorized dealer, specifying the date of purchase and serial number\*\*, for this Product, is presented with the Product to be repaired or replaced. Sony Ericsson reserves the right to refuse warranty service if this information has been removed or changed after the original purchase of the Product from the dealer.
- 2 If Sony Ericsson repairs or replaces the Product, the repaired or replaced Product shall be warranted for the remaining time of the original warranty period or for ninety (90) days from the date of repair, whichever is longer. Repair or replacement may involve the use of functionally equivalent reconditioned units. Replaced parts or components will become the property of Sony Ericsson.
- 3 This warranty does not cover any failure of the Product due to normal wear and tear, or due to misuse, including but not limited to use in other than the normal and customary manner, in accordance with the Sony Ericsson instructions for use and maintenance of the Product. Nor does this warranty cover any failure of the Product due to accident, software or hardware modification or adjustment, acts of God or damage resulting from liquid.

A rechargeable battery can be charged and discharged hundreds of times. However, it will eventually wear out - this is not a defect. When the talk-time or standby time is noticeably shorter, it is time to replace your battery. Sony Ericsson recommends that you use only batteries and chargers approved by Sony Ericsson.

Minor variations in display brightness and color may occur between phones. There may be tiny bright or dark dots on the display. These are called defective pixels and occur when individual dots have malfunctioned and can not be adjusted. Two defective pixels are deemed acceptable.

Minor variations in camera image appearance may occur between phones. This is nothing uncommon and is not regarded as a defective camera module.

4 Since the cellular system on which the Product is to operate is provided by a carrier independent from Sony Ericsson, Sony Ericsson will not be responsible for the operation, availability, coverage, services or range of that system.

- 5 This warranty does not cover Product failures caused by installations, modifications, or repair or opening of the Product performed by a non-Sony Ericsson authorized person.
- 6 The warranty does not cover Product failures which have been caused by use of accessories or other peripheral devices which are not Sony Ericsson branded original accessories intended for use with the Product.
- 7 Tampering with any of the seals on the Product will void the warranty.
- 8 THERE ARE NO EXPRESS WARRANTIES, WHETHER WRITTEN OR ORAL, OTHER THAN THIS PRINTED LIMITED WARRANTY. ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. IN NO EVENT SHALL SONY ERICSSON OR ITS LICENSORS BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE WHATSOEVER, INCLUDING BUT NOT LIMITED TO LOST PROFITS OR COMMERCIAL LOSS; TO THE FULL EXTENT THOSE DAMAGES CAN BE DISCLAIMED BY LAW.

Some countries/states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

The warranty provided does not affect the consumer's statutory rights under applicable legislation in force, nor the consumer's rights against the dealer arising from their sales / purchase contract.

#### \*EUROPEAN UNION (EU)

If you have purchased your Product in an EU country you can have your Product serviced, under the conditions set out above, within the warranty period in any EU country where an identical Product is sold by an authorized Sony Ericsson distributor. To find out if your Product is sold in the EU country you are in, please call the local Sony Ericsson Call Center. Please observe that certain services may not be possible elsewhere than in the country of original purchase, for example due to the fact that your Product may have an interior or exterior which is different from equivalent models sold in other EU countries. It may not be possible to repair SIM-locked Products.

\*\* In some countries/regions additional information is requested. If so, this is clearly shown on the valid proof of purchase.

#### **FCC Statement**

This device complies with Part 15 of the FCC rules.

Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

#### **Declaration of Conformity**

We, Sony Ericsson Mobile Communications AB of Nya Vattentornet

S-221 88 Lund, Sweden

declare under our sole responsibility that our product

# Sony Ericsson type AAB-1032012-BV

and in combination with our accessories, to which this declaration relates is in conformity with the appropriate standards 3GPP TS 51.010-1, EN 301489-7 and EN 60950, following the provisions of Radio Equipment and Telecommunication Terminal Equipment directive 99/5/EC with requirements covering EMC directive 89/336/EEC, and Low Voltage directive 73/23/EEC.

Lund, February 2006

**CE** 0682

Shoji Nemoto, Head of Product Business Unit GSM/UMTS

We fulfill the requirements of the R&TTE Directive (99/5/EC).

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